LOCAL VETERINARY OFFICES

Vescone -- 180 Bear Hill Rd, Waltham MA -- 781-684-8387

Angell Memorial Hospital -- 350 S. Huntington Ave, Boston MA -- 617-522-7282

MSPCA - Angell West -- 293 Second Ave, Waltham MA -- 781-902-8400

VETCALL -- Dr. Jake Tedaldi -- In Home Care -- 857-362-7270

*IVG Network Metro West Hospital -- 5 Strathmore Rd, Natick MA -- 508-319-2117

*IVG Network -- 20 Cabot St, Woburn MA --781-932-5802

*Bulger Veterinary Hospital -- 247 Chickering Rd, N. Andover MA -- 978-725-5544

*MA Veterinary Referral Hospitals

KINDNESS ANIMAL HOSPITAL -- 20 Linden Street, Waltham MA

781-893-2800 -- kindnessanimalvet.com

* Dr. Susan Rosenblatt * Dr. Geoff Jarbeau * Dr. Patrick Hilliest *

Daytripping Rates

Short Day (Until 6) - \$30 Long Day (Until 7:30) - \$35

Boarding Rates

Little Guys - \$50 Medium Guys - \$55 Large Guys - \$60 X -Large Guys - \$65

Special Needs - Regular Rate +\$15

X- Special Needs - Regualar Rate +\$25

<u>Daytripping Hours:</u> 7:30 - 7:30 <u>Boarding Hours:</u> Monday thru Friday 8-7:30

As a note: Last walk through the door @7:15 Saturday 8-6

Sunday 10-7:30

QUIET TIME (CLOSED) 12-2

Save at The Palace!

Daytripping Booklets Available Buy 10 Daytrips -- Get The 11th FREE!

\$25 Daytrip w/ a Bath or Groom!

Earn 2 FREE Walks when your pooch boards 7 consecutive days! More walks can be added for an additional charge.

NEW Bath & Grooming Rates Effective November 1, 2017

Bath Rate	es	Grooming Rates		
XS:	\$40	\$65		
Small:	\$45 - \$50	\$65		
Medium:	\$50 - \$60	\$75		
Large:	\$60 - \$70	\$85		
XL:	\$70+	\$105+		

Vaccination Requirements

Puppies < 1 Year: 6 month Parvo & Bordatella/ Kennel Cough

Puppies 1 - 2 Years: your 1st vet annual distemper/ parvo is good for one year, Bordatella/ Kennel Cough is required every 6 months until 2 years of age

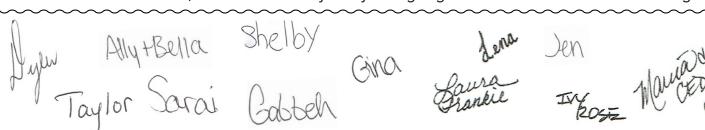
Pooches > 2 Years: vets vaccination schedule accepted for Rabies, Distemper/ Parvo, & Bordetella

*Fecal Tests will be required annually and reported by fax from your vet as negative - this is to prevent spread of parasites such as giardia

Pooch Palace - "Emergency Pooch Line"

617 - 997 - 6823

Our live- in caretakers keep this phone on them at all times so that they are always reachable even during closed hours. This line should only be called by our current clients. Please only call this line in case of serious emergency before or after normal business hours, or if you can't get through to our main line. Serious emergencies consist of serious illnesses, deaths in the family or if you're going into labor! Thanks for understanding!





Scroll #26 - www.thepoochpalace.com - Fall 2017 Edition

It is hard to believe that it has been almost 24 years since Pooch Palace has been established.

A year has passed and how quickly the time flies by now, not that time didn't fly by before. My Mother would often say to me, "Time flies when you are having fun" and now I believe her! With time off from PP, I am having some fun times and activities that I wasn't comfortable enjoying before. Maine beckons us often as Cedar, Olivia and I love roaming the woods with new smells, trails to explore and mushroom foraging with the change of seasons.

It has been a year since Laura joined Pooch Palace and along with all the current staff, I am thrilled to say that I have only heard wonderful, positive comments all this year. Of course, PP has always been a team effort with changes in business hours, pooch practices, and caretakers. Sometimes new people/staff bring new blood, ideas, enthusiasm and commitments. In order of appearance, Ally upstairs & in Grooming; Dylen and Sarai as live-in-caretakers, our back bones of PP; Jen & Shelby from Watertown High working the summer, and now weekends & holidays; Gina in Grooming, adding her years of experience; Gabbeh, an all-round person when Laura or I are not at the helm; and Taylor working weekly mornings and holidays. Cedar still on office guard has become a little grouchy with Olivia acting as "back up security".

I am very happy to report; Pooch Palace is busier than years past with new pooches coming for Daytripping & boarding along with grooms & baths. And all because of the new pooch loving staff working daily to ensure "a happy, healthy, tired, and clean pooch if requested."

Thanks to all of you for continuing to bring your guys to us and the staff for following through and continuing to manage PP to my experienced requirements!

Interested in seeing what your pooch is up to at the Palace?

Follow Pooch Palace on social media!



thepoochpalacewatertown



the_pooch_palace



thepoochpalace

2017 CUSTOMER COMMENTS

<u>December 2016- December 2017</u>

Piper's Mom - "Thank you so much for taking such great care of Piper. She loves coming here and when we ask if she wants to go to school (Pooch Palace) she runs to the door."

Emmy's Mom - "Emmy had such an amazing time, she was exhausted when she go home which means she had fun!"

Gabby & Shubert's Mom - "I was telling someone today that Pooch Palace is like no other. Everyone knows your pooch inside and out, personalities included. They take the time to get to know the parents as well. They are amazing."

Daisy B's Mom - "You have the best staff!"

Aslan's Family - "He gets so excited when he knows we are on our way to Pooch Palace. He may think he has a better vacation than we do."

Quoise's Mom -"You guys are life savers."

Sonny's Family - "Thanks for the picture of Sonny, he looks so happy!"

Cooper N's Mom - "You guys are worth the drive because I know my bug bug loves it here."

Hercules' Dad - "I'm so glad we found you guys, I know he's happy here because he runs up the stairs to get in as fast as he can."

Brady W's Mom - "Its a Godsend that you guys are here!"

- The Pooch Palace - Tel: 617-924-7790 - Fax: 617-924-5566 - 18 Stanley Avenue - Watertown, MA - http://www.thepoochpalace.com

Participate in our 2017 Holiday Raffle To Benefit Phinney's Friends!

Because of you, hundreds of pets live happily ever after!

Through the Pooch Palace annual Calendar and raffles, Phinney's Friends saved and helped hundreds of pets in Massachusetts this past year.

These cats and dogs received assistance such as financial help for life-saving surgeries, tests, medications, pet food and essential supplies, as well as in-home pet care and pet fostering when their parents became homeless or hospitalized.

Pet moms and dads, elderly, low income or living with chronic illnesses, battling eviction and unemployment could still enjoy the company and love of their dear furry friends, while providing them with a safe and wonderful home.

Phinney's Friends wants to avoid unnecessary pet surrenders. For that we also pay vet bills, walk dogs, clean cat litter boxes, take animals to the vet, foster them - you name it we do it! Anything we can to keep people and their beloved pets together!

Also providing advice to people who call and email, helping them provide better pet care, find more affordable treatment, even solving litigious cases, so they could find the right resources, and approach their challenges with as much information as possible.

It's only because of your donations that we can provide all this care and support. And by having little overhead and keep our costs to a minimum by being 100% volunteer-run, to help as many pets as possible. 100% of your contributions serve these pets in need.

This year as you have in the past, donate generously as there are dogs and cats out there that need care that aren't lucky enough to be in YOUR family. Thank you for your continued support!

- Daniela Caride, President of Phinney's Friends



HELP US HELP PHINNEY'S FRIENDS!

Pay it forward and your generous donation could earn you and your pooch great prizes! Win BIG with our 2017 Raffle options!

RAFFLE OPTIONS: \$ BARKEROO -- \$50 Raffle Ticket Pick From...



#1: One week of boarding

- 7 Days (\$350 - \$400 value)

#2: One Short or Long Daytripping Booklet

- 11 days (\$300 - \$350 value)

#3: One Groom or Bath - includes nails, ears, & teeth

- (\$35 - \$100 value)

#5: 5 Walks, Sniff & Strolls, or Runs

- (\$75 value)

\$\$ THE GRAND RAFFLE -- \$100 Raffle Ticket

- -2 Day Weekend of boarding
- 5 days of daytripping
- & your choice of a bath or groom

\$\$\$ BIG BUCKS -- \$250 Raffle Ticket

- \$500 Boarding Credit (Expires June 2018)

\$\$\$\$ REALLY BIG BUCKS -- \$500 Raffle Ticket

- \$1000 Boarding Credit (Expires Dec 2018)

At the end of our raffle, Pooch Palace matches the total of our customers donations.

The Pooch Palace appreciates your generous donations!! Thank You for helping us support Phinney's Friends year after year! Over the years PP has donated a total of \$566,220 to Phinney's Friends.

RAFFLE DRAWING WILL BE HELD JANUARY 2, 2018
WINNERS WILL BE NOTIFIED BY PHONE
Pooch Palace will close at 6 PM to hold drawing and holiday dinner.

2018 POOCH PALACE CALENDAR FAMILIES

<u>JANUARY</u>	Thea & Kess	<u>JULY</u>	Bridget & Sadie F
FEBRUARY	Chevy	<u>AUGUST</u>	Zarco & Scarletta
<u>MARCH</u>	Leo S	SEPTEMBER	Aylen & Aslan
<u>APRIL</u>	Jessie F	<u>OCTOBER</u>	Cooper T
MAY	Henri	NOVEMBER	Mocha M
<u>JUNE</u>	Lucy BR	DECEMBER	Ollie S

A special thank you to our calendar families who generously donate \$1,000 to Phinney's Friends to put their pooch in the calendar. Pooch Palace is happy to match your donations to donate a total of \$24,000 a year through our annual PP/ Phinney's Friends Calendar.

We proudly support the **Schusterman Family & Children Center** in Jerusalem, Israel. Since 2009, we have matched and donated proceeds from Rosh Hashana & Yom Kippur pet care. This year we raised \$5,080.00 in matched revenues. As a note, client payment for Rosh Hashana & Yom Kippur was submitted after the holiday. With this years donation we have donated a total of about \$70,000 to the Schusterman's Center.

2017 Holiday Total: \$2,540.00 -- Pooch Palace Matched Total: \$5,080.00

Thanks to our clients for helping us to donate to the Schusterman's Center another year!

NEW POOCH PALS

Ace, Bailey B, Bailey H, Bandit W, Barkley P (Barks), Barney, Baylee, Bea, Bear, Bella S/C, Bella V, Bernie, Bindi, Biscuit, Boomer, Boo, Brady M, Brizo, Bumblebee, Casey D, Champ M, Clancy, Coach, Coco S, Cooper Ba, Cooper Br, Cooper E, Daisy G, Della T, Django, Duke, Elsa, Fanny, Finley, Fletch, Freddie B, Hercules, Huli, Humphrey, Jackson G, Jake F, Jasmine, Jenny A, Jet, Jovi, Kai, Lily C, Lola G, Lucien, Luke B, Lulu C, Maddy S, Maggie H, Max E, Meli, Mitch, Mookie M/N, Mr. Watson, Niko, Nova, Olive, Olivia D, Oogie, Oscar, Pennelope, Pudge, Remy, Riley W, Rosebud, Rosie W, Sally, Samantha Grace, Sammy G, Sandy C, Sarah, Schatzi, Scout T, Simon, Skipper, Sonny, Tasso, Tedy C, Tessie, Tessie K, Tigg, Toby E, Twillie, Venus, Walter, Wilma, Yeti, Zeb

MOST MISSED -- OUR CONDOLENCES

Angus, Bailey A, Bandit Fl, Buddy W, Daisy Haw, Gracie Fl, Judy P, Lola C, Mocha E, Monty, Skip

MOST MISSED --

WE HOPE YOU'RE ENJOYING YOUR NEW HOMES!

Cooper B, Hazelnut & Whimsey Woo, Hugo, Moose & Zeb, Roxy P, Walden

MILESTONE POOCHES WE SEE (13+ YEARS OLD)

Ari G (13), Barritt (16), Bella B (14), Bella Be (13), Billy G (15), Bo L (14), Boots R (14), Domino (16), Gus H (15), Jessie F (17), Jet (14), Lucky B (16), Moxie St (13), Munson (13), Luke J (13), Nandi (13), Nushik (14), Pilot (15), Rolo (14), Rudy Bl (15), Scrappy (16), Star T (13), Thorn (14), Willie E (15), Willits (14), Yaz D (14), Zima (13)